NEW ZEALAND WINEGROWERS MARKETING HUI

NEW ZEALAND WINE

NZW MARKETING HUI

What today is about?

- Reengaging with you, our members
- Reminder of the Focus Areas for NZW Marketing
- Looking back on the year and the wins for the New Zealand Wine brand
- Understanding why defining the Brand Essence of New Zealand Wine matters
- Bringing the Brand Essence to life and how you can get involved



NZW Marketing – what we do 3 key focus areas

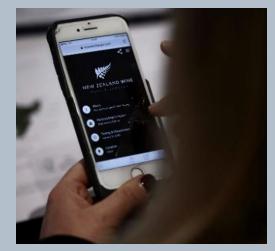
🗰 NZ Wine Brand Build



Create Connections



🔀 Intel and Insights



- To assist drive preference for New Zealand wine
- To ensure New Zealand wine is spoken about in our key markets- **FREQUENTLY and has SALIENCE**
 - o By the trade so they list NZ wine / By media so they speak about NZ wine / By consumers so they demand NZ wine
- To provide platforms for NZ wine conversations to happen
- Support our members by sharing relevant intel and insights from our key markets





2022 Highlights





2022 in summary

NZ Brand Build

- Identified opportunities to strengthen and enhance the reputation of New Zealand Wine virtually
 - Climate Change story telling e.g Tasting Climate Change, Green Wine Future
 - Made with Care campaign wine content
 - New Zealand Wine Week executed in 2 parts Bringing NZ to You/ Pour Yourself a Glass of NZ and the White Wine Emoji petition
- The Blind Tasting

Create Connections

- Helped members connect with global trade partners through our online New Zealand Wine catalogue operated by Bottlebooks
- Created a Trade Hub on nzwine.com

Intel and Insights

- Provided targeted webinars based on member feedback
- Established an annual brand health tracking measure via Wine Intelligence



Bringing NZ to You - USA



NZW China Roadshow



Bringing NZ to You - Canada



The Blind Tasting



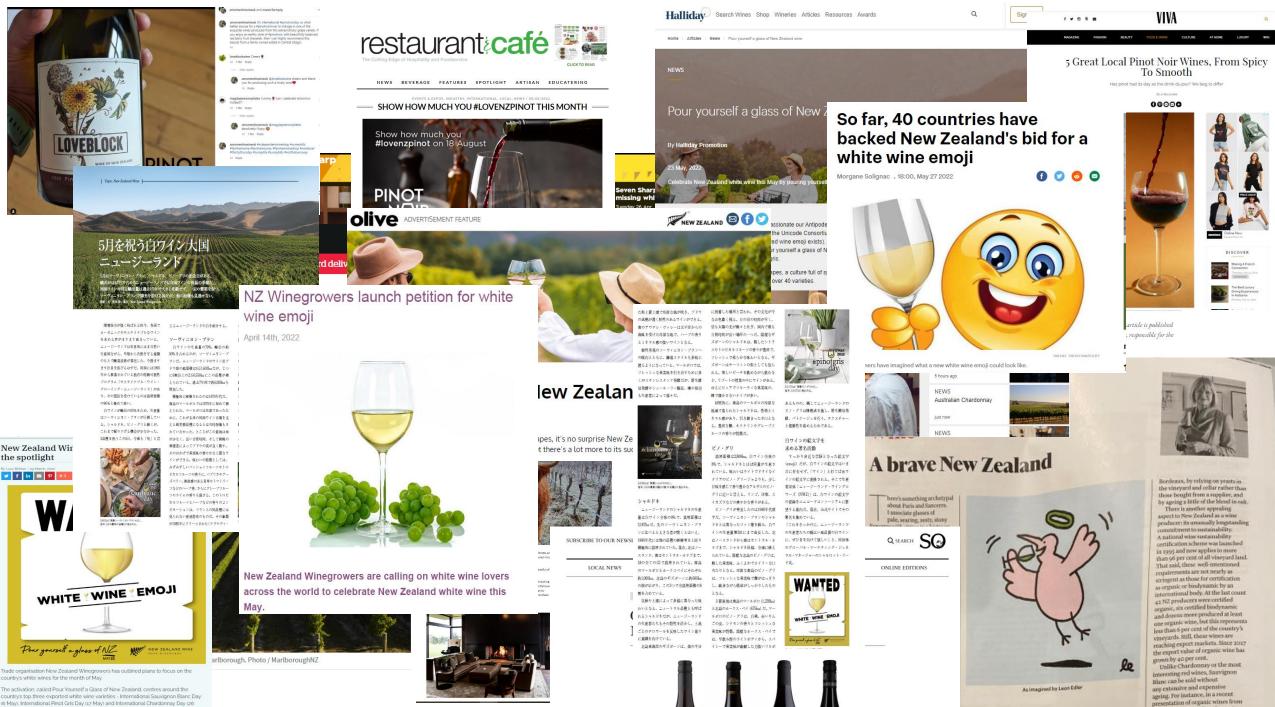
UK London ATT



Sommelier Australia Education Scholarship - Dux



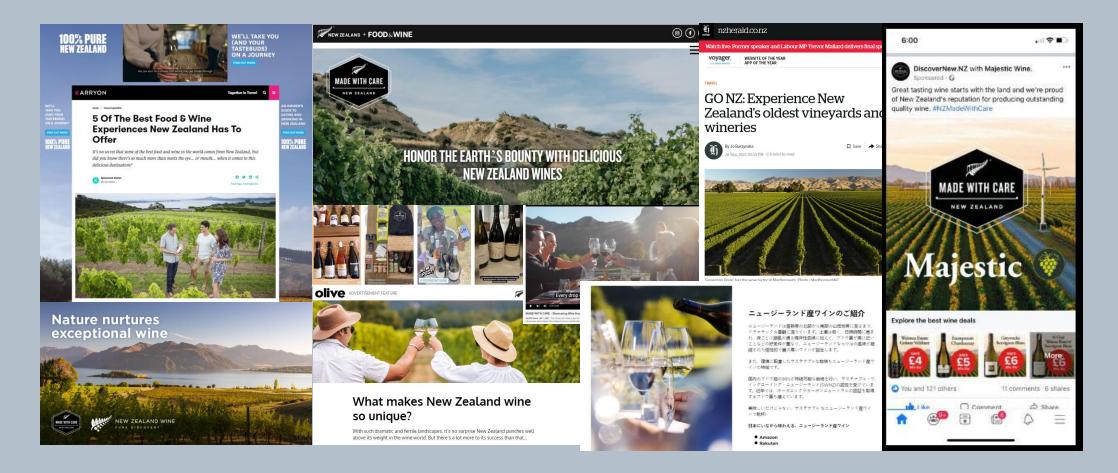




New Zealand, one of my favourite

(6 May), International Pinot Gris Day (17 May) and International Chardonnay Day (26 May). New Zealand Winegrowers will run a series of activities as well as petition the

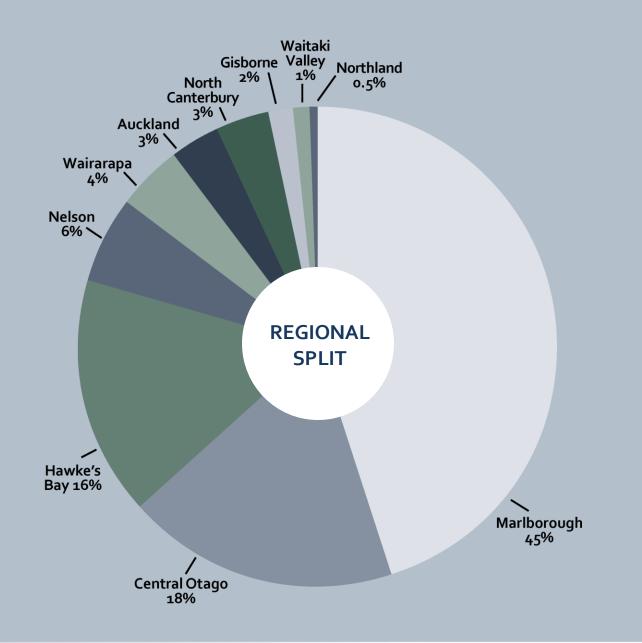
Leverage Highlights





The Blind Tasting 2022

- Our approach to identify wines that tell the most compelling story for New Zealand wine; focused on quality, site and style
- Introduction of an Associate Panellist Programme
- Much stronger trade presence
- The (Not) Blind Tasting
- Formal summary of the state of our wine
- Wonderful regional and varietal diversity





Wine Tourism

Tools for your Business Playbook

Filled with advice, guidelines, and the benefits of engaging with tourism stakeholders

Qualmark - New Zealand tourism's official mark of quality

Qualmark provides evidence that your business has been independently validated as a quality tourism business, and provides instant recognition for customers that your business will deliver a quality experience

Tourism data and insights

Learn more about visitor numbers and behaviour





Looking ahead





MARKETING ACTIVITY PLAN 2022/2023			ASIA		CANADA USA			UK	GLOBAL Including Australia & NZ		Click to go to web page Activity is open to paid participation					
	JULY	AUGUST	SEPTE	MBER	OCTOBER	NOVEMBER	DE	ECEMBER	JANUAR	Y	FEBRUARY	MARCH	AP	RIL	MAY	JUNE
China Social media campaign & ad-hoc education opportunities																
Member Webinars - International and Domestic Market, Marketing & Business Content																
Media Outreach and Content Generation																
Giobal New Zealand Wine Catalogue																
Market Intel - Resources & Reports																

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Market Intel - Resources & Reports											
New Zealand Trade Event - Tokyo	TEXSOM	SITT	Wine Merchant - Top 50 NZ Wine	Wine Aus Pinot Collaboration	US Guide to Market - Update	Dublin Masterclass	Masterclass / Self Pour ATT	World of Pinot Noir	Vancouver Wine Festival	London Wine Fair Masterclass	Edinburgh Tasting
Masterclasses	LCBO Speed Dating	China Pure Discovery Roadshow Masterclasses	JBF: Greens Dinner - Chicago	Sweden Embassy Drinks Reception	PIX programming - MWC ads	Dublin Annua Trade Tasting		Christina Pickard - NZ Trip		BCLS Retail Promotion	Shipments/ Wine Advocate
	LCBO Retail Promotion with Australia	China Pure Discovery Roadshow Trade Tasting	PIX programming - MWC ads	Aged Release Masterclass	Canadian Guide to Market - Update	LA Trade & Media Event		TO Food & Drink Fest		SAQ Release	NZ to NA
	BCLS Feature in top 6 stores	Organic Wine Week	La Grande Degustation	New Release Tasting P	China Pure Discovery Roadshow Masterclasses	BCLS Speed Dating P	PIX Programming	Chengdu Wine Fair masterclass		LCBO Retail Promotion	
	Advanced Education Program			SommCon San Diego	2022 China Wine Outlook Workshop and Webinar	Shipments/ Wine Advoca		Prowein		China Roadshow - Bringing NZ 2U Masterclasses	
				GuildSomm Webinar	China Pure Discovery Roadshow Trade Tasting		IWEG/WSET New Zealand Masterclass			China Roadshow - Bringing NZ 2U	
				PIX programming - MWC ads			New Zealand Wine Week			Bringing New Zealand to You	
				RAW New York			Masterclasses			Pour Yourself a Glass of New Zealand P	
				Wines from the Edge							
				Cornucopia P							
				RAW Toronto							
				Masterclasses							
				<u>The Blind</u> <u>Tasting</u>							VERSION 2

Key activity – 2023 (calendar year)













Looking to 2024

- Continue to create and join initiatives to share the refreshed New Zealand Wine brand message
- Increase targeted media visitation to New Zealand
- Support an event in New Zealand that is a drawcard for international trade and media
- Rebuild the NZW marketing team as activity increases
- Conduct head-turning New Zealand Wine experiential initiatives in key export markets



New Zealand Wine Brand Essence project





Ranking the importance of our workstreams

NZ Wine Brand Build



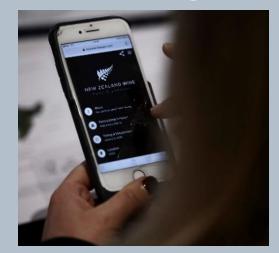
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2

Lintel and Insights



3





NZW Marketing Brand Strategy



NZW Marketing Committee meets for a strategy workshop facilitated by NZTE - agrees the most impactful way the Marketing function of NZW can add value to its members and the sector was to **strengthen the brand position** for New Zealand wine and **define its brand essence,** and to engage and motivate **evolving** high-value wine drinkers.

Who benefits?

You do. The new New Zealand Wine brand essence forms the foundation for your own brand stories.

Why now?



So we can reconnect with the world and tell a **unique brand story** for New Zealand wine that stands out. With global activity returning to normal, it's **more competitive than ever** to have our voice heard and a clear brand message is essential.





The New Zealand Wine brand essence project

The purpose of the New Zealand wine brand essence project has been to go beyond our brand key pillars of sustainable, diverse and premium, and develop a narrative around what makes New Zealand wine **unique and special**.

- What does New Zealand wine stand for?
- What makes it unique and special (rare and scarce)?
- How should New Zealand wine make you feel?
- What are New Zealand Wine's key elements of expression?





Why it's important for NZW to understand the Brand Essence of New Zealand Wine

Our #1 audience is you, our members. This brand essence work should be of value to you to be the foundation for your own brand stories





Why it's important for NZW to understand the Brand Essence of New Zealand Wine

Our #2 audience is our influencers (those who can help us promote the New Zealand Wine brand)

Will assist highlight alignment between potential collaboration partners. New Zealand wine to be seen to:

- champion and express the best of New Zealand.
- capture the intensity, wonder, and excitement of New Zealand environments.
- enhance experiences to build engagement, storytelling and referrals.



NZ Story Global Perceptions webinar - 1 Nov 2022

One Picture.

CALANTIS INC.

OUR SUMMARY TAKE-OUTS AND ACTIONS

LEARNINGS THROUGH COVID-I9 Messa We perform well when the focus is tight, and our response allows us to flex our soft power. COVID-19 taught us the power of focusing on one thing. Messa

We need to combat expensive by talking value to counter cost and availability challenges the global consumer is currently experiencing.

EXPORTER IMPERATIVES

Message 'back to normal'. We will build confidence by showing we have moved on. That travel, life, and business is back to how it was pre-pandemic.

Don't expect your market to be the same as when you left it. Calibrate your message to match the new challenges they face. Find and dial up what's inherently New Zealand in your brand story to maximise impact with your global audience.

D

There is a greater need to show our eagerness in meetings to overcome the mental and physical hurdles COVID-19 has created.



Different pathways for different players Key point from January Strategy Day

- The industry structure polarises conversations. Large and small companies have very different economics, drivers, resources, and priorities.
- One size doesn't fit all, and there are two pathways – a SB super-highway and a boutique scenic path
- We need to protect and strengthen the New Zealand Wine brand.
- There needs to be a clear expression of the New Zealand Wine Brand Essence.







The job to be done by NZW to assist ongoing premiumisation of New Zealand Wine

- To define the Essence of the New Zealand Wine Brand
- Identify opportunities for collaboration and strategic partnerships. Already working with NZTE => expand this to TNZ. Other wine nations? Companies e.g. Air NZ
- A focused approach is critical
 - Geographically What market(s)? USA, Canada, UK, China , Australia
 - Target Audience





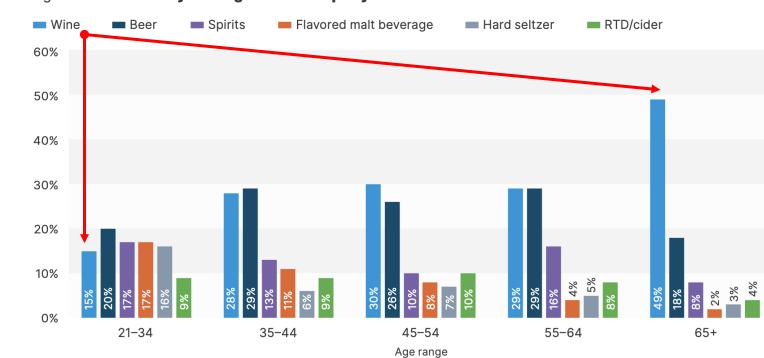


Figure 7: What would you bring to share at a party?

Source: The Harris Poll.

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NEW ZEALAND WINE

Survey conducted online by The Harris Poll on behalf of the Wine Executive Exchange, November 9-11, 2021, among 1,949 US adults ages 21+. "RTD" means ready to drink.





March 2023: The Many Minds agency was appointed to assist NZW define the brand essence of the New Zealand Wine brand

1. DISCOVER	2. DEFINE	3. TEST	4. REDEFINE	5. DESIGN
Brand Exploration Workshop	Brand Strategy Development	Qualitative Research (US and UK)	Define final Brand Territory based on Research	Creative design development





Brand Essence Definition Workshop – Summary

KEEP

Brand

Fresh, pure

Aspirational, elevated, quality, good value Different, new, not bound by tradition Trusted, safe, authentic Progressive, pioneering Sustainable

LOSE

Brand

Quiet, humble, lack of confidence, reticence to tell the story

Product positioning Casual, not complex

Product range All tastes the same, fresh & fruity, only Sauvignon

Sustainability 'Wine miles'

ACQUIRE

Brand

Inspirational, boldness, energy, leadership, confidence Artisan, sense of care, attention and consistency Unique culture, multi-cultural **Product positioning** Super luxury, command price points we deserve New Zealand wine with food

NEW ZEALAND WIN



Define - Brand Territories

Territory 1 | Building on our unique respect for our land

Wine made with respect You can taste the respect, care and love New Zealand winegrowers put in at every stage BRAND BELIEF We have the deepest respect for our people and our land

BRAND POSITIONING Wine made with respect

PRODUCT

You can taste the

respect, care and

love we put in at every stage

CATEGORY BREAKER New Zealand winegrowers are the kaitiaki / guardians of our precious land. CONSUMER INSIGHT People seek out brands that share their values and make them feel good



Define - Brand Territories

Territory 2 | Leveraging our pure reputation

'Purity' bottled New Zealand wine comes from a collection of qualities that makes it unique. It's a purity you can taste. PRODUCT Our unique geography creates flavours that can't be replicated elsewhere.

BRAND BELIEF We believe in the power of our uniquely pure environment to make the most beautiful wine in the world

BRAND POSITIONING 'Purity' bottled INSIGHT Willing to pay more for brands and products that are more clean, pure and natural.

CONSUMER

CATEGORY BREAKER Nowhere else has our ultimate combination of clean air, ideal light and young soil



Territory direction

'Purity' was most powerful as a differentiator. Consumers were looking for what made New Zealand different, regardless of where they were from. Purity was more unique.

TERRITORY ONE Wine made with respect

You can taste the respect, care and love New Zealand winemakers put in at every stage TERRITORY TWO Purity' bottled

New Zealand wine comes a collection of qualities that makes it unique. It's a purity you can taste.



Summary of US and UK research

Building a 'Country of Origin' story for New Zealand is worthwhile.

New Zealand is viewed as a new and emerging market in both the UK and USA. Our 'newness' comes with a license to talk up what makes us different.

When talking to consumers about New Zealand, it starts with the mental image of our place as green, expansive, coastal, and natural.

We grow our grapes in beautiful and impressive places that are pure and close to nature, making the wine better.

Make the most of this vivid, coastal, mountainous image that both the US and UK have when they think of New Zealand.







The 3 Pillars New Zealand Wine Brand Essence

Purity

Only New Zealand has the purity of it all; unblemished sunlight, young soil, beautiful water and an absolute focus on the craft.

A unique combination that cannot be replicated anywhere else in the world.

Innovation

Our sense of adventure and innovation keeps us focused on doing things better, year upon year.

Coupling the best of wine tradition with our 'in-built' ingenuity to constantly innovate.

Care

You can taste the care, respect and love our winemakers, the kaitiaki of our precious land, put in at every stage.

Cultivating it sustainably then carefully crafting their grapes into world class wines.



The 'Brand Essence' of a well-known beverage brand

Emotional branding requires conceptual precision





ALL ARE LINA



Heads & Hearts

OUR VALUES

Never standing still or bound by tradition. Always pushing forward with a sense of purpose. Deep respect for our land and our people. No compromise when it comes to quality.



New Zealand Wine Altogether Unique.

Our sense of adventure and innovation keeps us focused on doing things better, year upon year.

We want to be seen as

Progressive and sustainable

wine producing nation in

OURVISION

Purity Coupling the best of wine tradition with our 'in-built' ingenuity to constantly innovate.

Brand **Essence**

Innovation

You can taste the care, Care respect and love our winemakers, the kaitiaki of our precious land, put in at every stage.

Cultivating it sustainably then carefully crafting their grapes into world class varietals.

combination of it takes a Unique

A combination that you can only



Our sense of adventure and innovation keeps us focused on doing things better, year upon year.

> Coupling the best of wine tradition with our 'in-built' ingenuity to constantly innovate.

HOW WE BEHAVE

Inspirational and sophisticated.

Not too humble, laid back or

Purity

Brand Essence

You can taste the care,

respect and love our

winemakers, the kaitiaki

of our precious land, put in at every stage.

Cultivating it sustainably

then carefully crafting

their grapes into world

class varietals.

HOWWELOOK

Modern, natural, culinary, fashion and youthful.

Not slick, corporate, supercool

Care

Innovation

Only New Zealand has the purity of it all; unblemished sunlight, fresh soil, beautiful water and an absolute focus on the craft.

A unique combination that cannot be replicated anywhere else in the world.

HOW WE TALK

Bold, confident, informed and worldly. Not kiwi, matey, casual or flippant.

Walking & Talking



But first let's remind ourselves about New Zealand. Our global preconceptions, misconceptions and no conceptions.



New Zealand is often seen as...





"New Zealand is small"

From the tip of Denmark to the South of France...















New Zealand REALLY is...





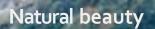
So as a country we need to assume our global audience either doesn't know much, or what they do know could be better informed.



We need to be...

Bold Confident Premium Worldly Informed Sophisticated









How we show up

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People & Craft

المنالة

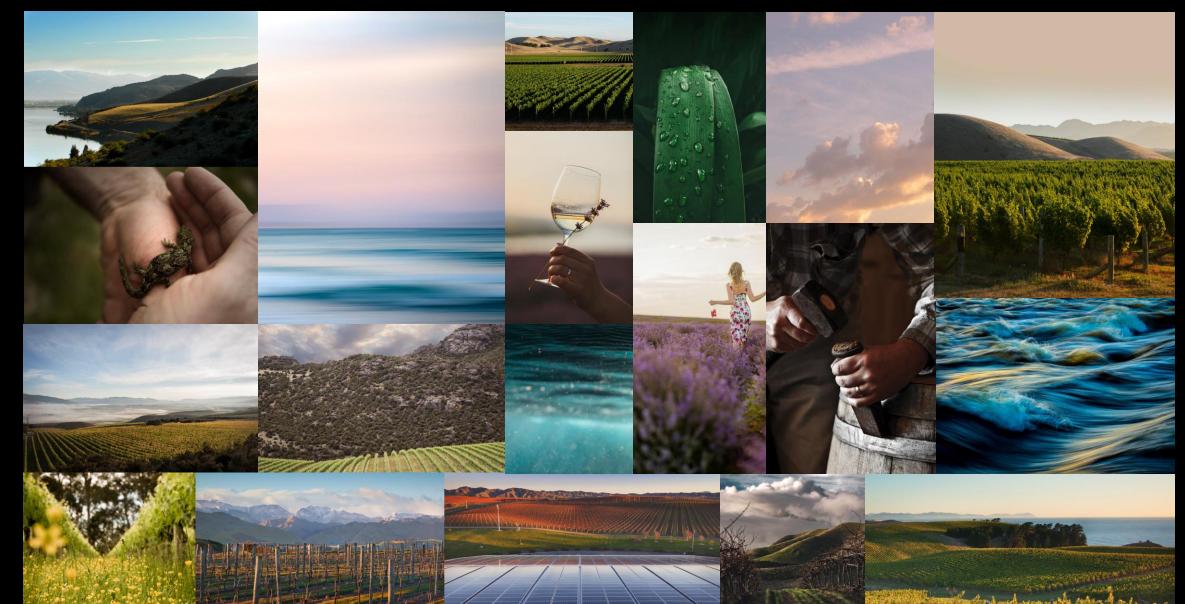
Fashion, youth

Contemporary Culinary culture

Urban

Imagery







Nature and people looking their best.

Good photography. Sunlight. Blue skies.



So how do we tell this story in a compelling way?



Some places have unblemished sunlight, young soils or beautiful water. Others have innovation, passion for the craft or care for the land. But only one place has the purity of it all.

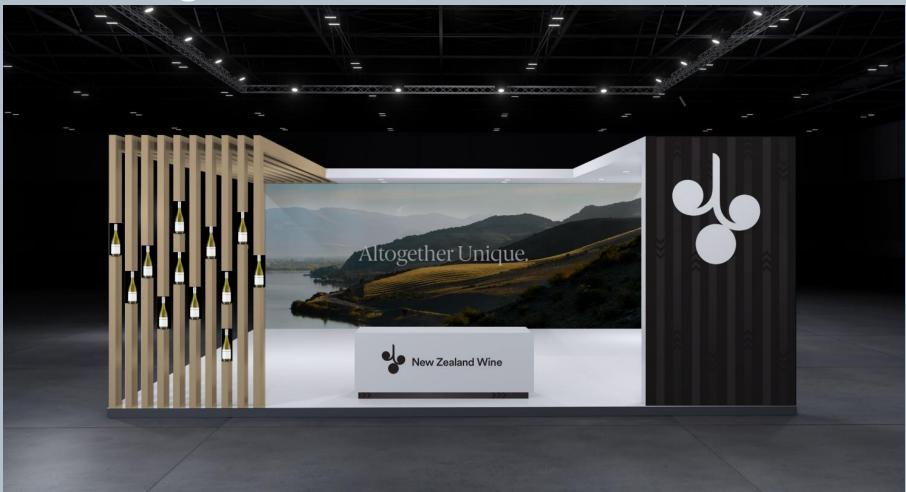
New Zealand Wine. Altogether Unique.







ProWein 2023







How can this benefit you?

- Use the NZW brand toolkit as a foundation to build your own wine brand from social tiles, storytelling building blocks, and tips and tricks.
- Join a NZW event check out our website, read our newsletters (Marketing Update, What's Fermenting) and be a part of our Marketing Facebook group for the latest news.
- New Zealand Wine Week (Jan 30 Feb 3) this is the first time the refreshed New Zealand Wine story will be told, and the London and Dublin Annual Trade Tastings are a key part of NZWW. More opportunities will follow.



BROUGHT TO YOU BY
New Zealand Wine



New Zealand Wine Week

30 Jan - 07 Feb 2023



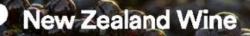
NEW ZEALAND WINE







NEW ZEALAND Wine* week



MADE WITH CARE

NEW New Zealand

PART OF NEW ZEALAND Wine* Week 30 Jan - 07 Feb 2023





Terroir and Technology

PART OF NEW ZEALAND Wine* Week 30 Jan - 07 Feb 2023











Collateral and imagery to be focused around New Zealand imagery; PURITY, INNOVATION, CARE .

Avoid consumer imagery. Keep in-line with the information and look of the new Brand essence.

The hero image is only available in the premade assets availablre in the toolkit. For alternative imagery check out the <u>NZW image gallery</u>.

Purity













Build Your Own Event

Do you have an event concept for a market?

With a great concept and a committed group of producers, NZW can help bring your event idea to life. From venue sourcing to invitation design, dispatch to fullservice event management, the Global Events Lead can use our on-the-ground resources and experience to create bespoke events for your regional body or group of wineries. We can help you to target your specific audience and increase your brand presence.

Event format

Our experienced team can assist in producing a wide range of events in any format, including: Wine tastings I Regional roadshows I Sommelier schools | Pop-up wine bars I Trade immersion programme I VIP Dinners

With access to a \$5,000 **regional** initiatives fund, New Zealand Winegrowers can help build market awareness of your regional stories. The fund is open to applications from all regional or sub-regional associations, and the application form can be found on the New Zealand Winegrowers members website.









OTHER RESOURCES



DESENTER

HOW TO SHOW UP IN AUSTRALIA TOOL

Guidance to inform brand-building strategy, in market execution & agency briefings for Australia.

IV N7TE

Insights, tools and guidance to help you take your business to the world.

GO GLOBAL 2022

Hear from industry leaders, get global market insights and getting connected with some of the best in the game.





So where are we going to?

Motivate younger, high value wine drinkers.



Last opportunity for ProWein 2023

- **Date:** 19-21 March 2023 Düsseldorf, Germany
- New Hall, new space.
- Opportunity to create a New Zealand Wine village
- Suitability for wineries include:
 - □ Existing exporters
 - □ New to market
 - Regional bodies/ associations joint stand
- How much will it cost?
 - Large stand (8 wines) \$18,000
 - Small stand (4 wines) \$9,000
- Final deadline to book latest 30th November Email <u>sarahs@nzwine.com</u> for details or book on <u>nzwinemarketing.com</u> ASAP

NEW ZEALAND